



A Tradition of Stewardship
A Commitment to Service

COUNTY OF NAPA JUVENILE JUSTICE COMMISSION

NAPA COUNTY JUVENILE JUSTICE COMMISSION 2014 ANNUAL INSPECTION REPORT

General Information:

The Juvenile Justice Commission of Napa County is a state mandated county commission consisting of both adult members and student members from any of the high schools in the county. The Juvenile Justice Commission is charged with the annual inspection of the County Juvenile Hall facility. The Commissioners are appointed by Napa County Superior Court Judges.

Location and type of facility inspected:

Name and location: Napa County Juvenile Justice Center, 212 Walnut Street Napa, Ca 94559
Phone 707-253-4361. Type of facility inspected: Juvenile Hall Detention Center.

Copies of this 2014 Annual Report will go to:

The Presiding Juvenile Court Judge of Napa County, Chief Probation Officer of Napa County, Deputy Director of the Board of Corrections State of California, Juvenile Hall Superintendent, and the Assistant Juvenile Hall Superintendent of Napa County.

Date and Time of Inspections October 1st, 2014 Wednesday at 9:00 a.m.

The Juvenile Justice Commission had to be split into several teams, each conducting inspections of the Juvenile Hall: school, kitchen, toilet facilities, showers, examining room, youths rooms and the exterior and interior of the facility. Commissioners interviewed the administrative staff, nursing staff, school staff, food service staff, and youths in custody. On the date of the inspections there were 19 boys and 3 girls housed in the facility.

Juvenile Youth Interviews:

A total of 17 youths were interviewed. The ages of the youths varied from 12 years old to 18 years old. 5 youths were at Level 1, 8 youths were at Level 2, 3 youths were at Level 3 and 1 youth was at Level 4. All youths knew what the rules are while at Juvenile Hall and all youths were well aware of what happens to them when they break those rules, such as having points taken away or being sent back to their room for lockdown. There was 1 youth in Juvenile Hall for the first time, 6 youths for the second time, 1 youth for the third time, 2 youths for the fourth time, 1 youth for the sixth time, 6 youths for the eighth time or more. All 17 youths interviewed knew what personal possessions they could or could not have in their room(s). 16 youths felt comfortable knowing there is someone on staff that they could speak to and 1 youth did not. 16 youths felt that there were staff officers from their ethnic background that could speak their primary language and 1 youth did not.

17 youths knew what medical services, including psychological counseling, were available for them. 17 youths knew that by filling out the proper form they could obtain these services. 17 youths knew that religious services were available. All 17 youths interviewed knew how often and how long they could exercise daily. All 17 youths knew they could shower once a day and 17 youths were aware of how often their families were allowed to visit them. All 17 youths were aware that they were allowed to talk during meals after everyone is seated at the table and 16 youths were aware there are provisions for special diets, and 1 youth was not aware. 16 youths attended school on the grounds, and 1 youth attended school off the grounds.

Juvenile Youth Interviews- Additional Findings and Recommendations:

Question #1: Do you know the rules in Juvenile Hall and where they are posted

Finding #1 14 youths said yes and 3 youths said no.

Recommendation: None

Question # 2: Is the staff consistent and fair when enforcing rules?

Finding #2 10 youths felt that staff officers are consistent and fair, 3 youths felt that some staff officers were not consistent when enforcing the Juvenile Hall rules and 4 youths said some staff members enforced the rules differently.

Recommendation: None.

Question #3: Are Rules and Procedures reviewed with you when you enter Juvenile hall?

Finding # 3 15 youths had the rules and procedures reviewed upon entering the hall and 2 youths did not.
11 youths think the rules are fair and reasonable. 1 youth said no, the rules are not fair and reasonable. 2 youths said somewhat fair and reasonable, 3 youths said the rules and the procedures are mostly fair and reasonable.

Recommendation: None

Question #4: Describe the Grievance Procedure?

Finding #4 15 youths knew about filling out a form for the Grievance Procedure, and 2 youths were unable to describe the Grievance Procedure.

Recommendation: None.

Question #5: Are you aware of the Grievance Procedure and have you ever filled out a grievance report?

Finding #5 11 youths were aware of the Grievance Procedure and 6 youths were not aware. There were 11 youths who have never filed a grievance and 6 youths who had filled out a grievance report.

Recommendation: None.

Question #6: How does the staff handle your grievance and do you think it's a fair process?

Finding #6 12 youths did not know how they were handled, and 5 youths were aware that a staff member or a supervisor would review the grievances with them after their grievance was filed.

Recommendation: None

Question #7: Do you think the point system works well? If yes, why? If no, how could it be improved?

Finding #7 13 youth felt that the daily point system works well and is fair and 2 youth felt that the points system was not fair. 1 youth said sometimes and 1 youth said the point system was to rough.

Recommendation: None

Question #8: Are you aware that the Juvenile Justice reviews youth grievances each month?

Finding #8 6 youths were aware that the identified Commissions review their grievances each month and 11 youths were not aware of the monthly reviews of their grievances.

Recommendation: None

Question # 9: Is there adequate space, convenient times or accommodations to parent work schedules, special visits etc.

Finding #9 14 youths felt that there is adequate space and accommodations for visits, 2 youths stated there was not enough space, 1 youth did not know because he/she do not have visits.

Recommendation: None

Question # 10: Is there adequate privacy during visits and how are visits supervised?

Finding #10 6 youths felt there was no privacy and 11 youths felt there was adequate privacy, and 17 youths were aware that staff officers supervise visits and 1 youth did not know.

Recommendation: None

Question #11: Describe the hall supervision.

Finding #11 17 youth felt that staff supervision is good, fine, ok, adequate and comfortable to be around.

Recommendation: None

Question #12: How Accessible are staff when you need them?

Finding #12 15 youth felt that staff were very or mostly accessible when needed by ringing the buzzer, 1 youth felt the staff tries their best, and 1 youth felt that staff was not accessible.

Recommendation: None

Question #13: Do you feel safe from harm from staff?

Finding #13 All 17 youths felt safe.

Recommendation: None

Question #14: Do you feel safe from harm from the other kids?

Finding #14 14 youths felt safe and 3 youths did not feel safe.

Recommendation: None

Question #15: Do you have access to personal hygiene accessories?

Finding #15 All 17 youths acknowledged that they do have access to personal hygiene accessories from Juvenile Hall.

Recommendation: None

Question #16: How often can you shower and is your privacy and safety maintained while you shower?

Finding # 16 All 17 youths interviewed felt their privacy and safety is well maintained while showering. All 17 youths felt you could take a shower every day.

Recommendation: None

Question #17: What provisions are provided for clothing, blankets? Air temperature, etc. to assure comfort?

Finding #17 All 17 youths are aware that they would be provided with blankets, sheets, pillows, and extra blankets when needed.

Recommendation: None

Question #18: Are there programs offered to you that you participate in?

Finding #18 All 17 youths interviewed do participate in some Juvenile Hall programs such as plan parenthood, substance abuse classes, music therapy, church groups, pet therapy and anger replacement therapy (ART) and gang awareness.

Recommendation: None

Question #19: What other kinds of programs would you like to see offered?

Finding #19 All 17 youths would like to have some kind of sports activity, career programs, outside activities and art programs (painting, drawing etc.).

Recommendation: None

Commissioners Inspection of the School Curriculum:

There are 2 classrooms in Juvenile Hall and they have adequate school supplies. Any youth can be excused from attending class(s) by reasons of illness, doctor or attorney appointment (s), nurse visits, lockdown, probation issues, court appearances, and court ordered activities. We found that the Halls school course work follows the Napa County Department of Education guidelines.

Recommendation: None

Minor Interviews on School Curriculum, Additional Findings, and Recommendations:

Question #20: How would you describe the atmosphere in the classroom?

Finding #20 16 youths who attend Crossroads classes in Juvenile Hall had different comments regarding the atmosphere in their classroom; it was boring, it is calm, it is ok, it is small, really nice, good, quiet, better than public school, very helpful, everybody working hard, easy, controlled, appropriate, and the school is fine. 2 youths who attended Creekside and Liberty stated school was uncomfortable, stressful and strict.

Recommendation: None

Question #21: Are there adequate supplies in the classroom?

Finding #21 17 youths felt that there are adequate supplies in the classroom.

Recommendation: None

Question #22: Are you provided with adequate school supplies in the Hall for homework?

Finding #22 16 youths interviewed felt there are adequate supplies when needed for homework and 1 youth did not have homework.

Recommendation: None

Question #23: Describe your relationship to school, Hall staff, and probation.

Finding #23 17 youths felt the relationship with the school and Hall staff was good, ok or fair, the 17 youths felt that staff members were cool, adequate, and that staff makes you feel comfortable. 14 youths felt their Probation Officer was good and 3 youths complained about not knowing their Probation Officer.

Recommendation: None.

Question #24: Is there anything else you would like to share with us as a result of our visit? What works well, and what needs attention or correction?

Finding #24 Commissioners findings were: The youths had the following complaints and suggestions: juice for breakfast, longer showers, change point system, more reading material, and every staff to be constant.

Recommendation: None.

Commissioners Inspection of Programs and Correspondence:

Programs are adequate for the youth(s) while in custody at Juvenile Hall. There is a telephone available. Postage is free and letters written or received are unlimited for the youths. All outgoing mail by the minors is uncensored and unread.

Recommendations: None

Commissioner Inspection on the Meals and Nutrition:

We found the meals for the youths adequate and nutritious with no significant health or safety issues and in compliance with the Napa County Public Health Division.

Recommendations: None

Inspection of Health Care Facility

The facility was clean, all cabinets and refrigerators were locked including med cabinet. They are still utilizing bubble packs and have a bin for new youth's medications until new hall prescription is in place. Only licensed personnel give medication now. A LVN comes in around 7pm to pass evening medications. Staff can pass over-the-counter medications such as Tums, acetaminophen and chap sticks.

The RN reviews all intake sheets from when the youths are admitted to the hall. There is now a 96 hour health appraisal, and then a physical. The MD now does all the physicals, this has not always been met because the doctor is only there on Fridays by schedule and contracted hours but often comes in extra on Thursday nights to sign off. They continue to use the new intake sheet that asks more questions about abuse and sexual activity which directs RN and Medical staff to order STD screenings, pregnancy testing and referrals or CPS reporting as needed. If the youth is returning in less than 1 year the RN will do a re-admit review; if new or greater than one year a complete physical is done. PPDs are administered to all youths if greater than 6 months since last admit or new to hall. It is not given if there is history of positive test. Pregnancies tests are done on all female youths on admit, using Consult Diagnostic Pregnancy tests, there has been no history of problems with the test. RN will repeat test in 10-14 days. STD screening tests are done routinely and other tests for diabetes etc. are done as ordered. The process seems well organized. Plan B given based on sexual history and risks and DMPA is offered and given if negative pregnancy tests. The staff continues to use typed labels for charts and all labeling for clear identity.

Vaccines are reviewed on all youths. Will review old chart if re-admit; have parents complete history, bring in record and give release of information form. RN can often obtain from schools if parent doesn't have, although has difficulty obtaining from Chamberlain and Liberty due to files not kept on campus.

There is a medication binder that contains each youth's medication list with name, doses, time and route to administer. If the youth brings in their own medication, RN will use if clearly labeled and will write on med sheet ~~own medication~~ RN will use until gone and then use individual bubble packs.

Dr. Martinez is MD on call for CFM and has his own Family Practice in Napa. Dr. Ramirez does rounds, usually every Friday am and completes chart checks and will see youths as needed and may come at other times. He works at main jail 3 days per week and the hall 2 days plus being on call by pager or cell phone for consults at other times and has been easily reachable and responds in very reasonable time.

RN states they continue to maintain the emergency kit/backpack that is zip-locked and dated each month when inventory is assessed and expiration dates, also has O2 tank now. The AED is now available on site with the emergency backpack.

The RN states that the youths have access to educational pamphlets.

Juvenile Justice Report: Hall Staff Development Inspection

1. Describe your experience and training prior to being hired:

Staff members have a diverse range of experience and training. Experience and training included: group homes, a B.A. Degree in Social Welfare, training in Gang Awareness, an internship at Juvenile Hall, counseling Elementary age children with police departments, and attending Napa Valley College. Two staff members have 16 years each with the Napa County Juvenile Hall, one has 24 years, one has 1 ½ years, one has 1 year and 1 staff member has been working as extra help.

2. In your own words, what is the mission of this Juvenile Hall?

Various staff gave the following responses: Reduce recidivism; keep the community safe by helping youth transition back to the community; to focus more on the counseling aspect of supporting our youth; to relate to and help our youth; to contribute to a team effort working with other agencies; to create a safe place with guidance for our youth while they are in our Juvenile Hall.

3. What do you see as the strengths of this Juvenile Hall Team?

Various staff gave the following responses: Staff members do their jobs day-after-day; high morale; staff members believe in what they are doing; staff members are patient; staff are a great team; staff cares and wants the same things for the youth; staff members have meetings often to make sure everybody is on the same page; staff communicate quite a bit; staff works hand-in-hand with probation; staff is dedicated to the youth; staff members are good at implementing programs.

4. In your opinion what needs attention or improvement?

Some suggested areas for attention or improvement included: not constantly revising the policies; consistency with rules between staff and shifts; frequent changes impact consistency; morale is an issue; management interactions are one sided; how seniority is dealt with does not feel fair and gender shouldn't play a role in this; violations on providing breaks and lunch - all staff members are supposed to have two 15 minute breaks and 30 minutes for lunch; staff are working on redesigning the special modified program as an alternative to I.S.P. (Individual Special Program).

5. What is the Hall's practice on conflict resolution and evidenced based interventions with the youth's?

Conflict resolution works well with the students. Ultimately staff use the conflict resolution form process, are proactive with the youth, meet with the youth and review safety needs. Conflict resolution usually happens within 24 hours or by the end of the shift. There is a Grievance Form process in place.

6. Please describe your relationship with your co-workers?

Various staff gave the following responses: Good; it has changed over the years; staff is really good; staff is approachable and positive; staff provide healthy honest feedback to each other; disagreements are professional and impartial; the relationships are great; conflict resolution with staff is not always done; female co-worker should not be addressed as %pretty+and no co-worker should yell at a female co-worker or refer to her as %hat little lady.+

7. If there are issues in your relationship with a co-worker on your shift, how is this dealt with?

Various staff gave the following responses: Talk directly with the co-worker; inform the supervisors if it's a situation they need to know about; go straight to the person - it's almost always effective; had only one issue with a staff member but he is gone now because he was fired; as a supervisor I let the co-workers resolve their issues directly; as a supervisor if staff has an issue with me they can go to my supervisor; all staff members have a person to go to in order to resolve conflicts; as a staff member I

was directed to talk with another staff member whom I had an issue with outside of the work place and this did not work well and nothing was resolved. (The supervisor did not do a conflict resolution).

8. Describe the effectiveness of training, staff meetings and team building opportunities that are provided for the staff:

Various staff gave the following responses: we have relevant and effective training; we don't have many staff meetings; we don't have our monthly meetings we are supposed to have; the unit meets for 3 to 6 minutes every morning; not much time for team building; we have block training; we do potlucks; every 2 to 3 months we have a meeting with Mary, (Mary Butler Napa County Chief of Probation Officer); meetings are not often with Christopher, (Christopher Howard Napa County Superintendent of the Juvenile Justice Hall) and meetings are not often with Alexander (Alexander Alarcon Napa County Assistant Superintendent of the Juvenile Justice Hall); I have never been to a staff meeting or team building meeting; trainings are done well; WDI once a year; I have had more training here than in any other organization; I have had eight training sessions in the last year; staff meetings are maybe quarterly; what's a staff meeting?; it's rare when we have them and they're usually on my day off; we do receive our yearly trainings; management is open to what we want to be trained in; management is flexible and seeks input/provides excellent training; juvenile hall is invited to probation for team building exercises.

9. How accessible is the Juvenile Hall staff to individual needs of the youth?

Various staff gave the following responses: we are pretty good; we do our best to meet and we address all significant needs; the staff is always available; we are accessible but it depends on staffing; we are very accessible; we have the behavior management system here; technology has helped with the staff having access to data of the individual needs of the youth; we have a customer service perspective.

10. In your opinion how effective is the current behavior management system? Are there any changes you can recommend?

Various staff gave the following responses: the point system works well; we are very creative with the ISP (Individual Special Programs); we love the behavior management system here; the peer mentor program is an additional incentive; rapid response to situations such as physical altercations and medical situations; it's working fine; I think it can be difficult for the youth, it may not provide them with enough incentive to make progress; I kind of liked the old system better; the youth buy into the point system for the most part; it is challenging for youth with special needs; I would like points to be more attainable; consistency in implementing the point system is an area which needs improvement; the point system is okay; if we are consistent in implementing the point system, it would be more effective; if we flex it too much it will be null and void; the modified program can create challenges; it can undermine safety and security.

11. How do you and your co-workers maintain consistency when enforcing the policies and procedures within the juvenile hall?

Various staff gave the following responses: we can only control what happens on our shift; being consistent with the youth help create consistency; I don't know what they do on other shifts; you do what you have to do; I have a laid back style; somehow we do it; we can agree to disagree; communication especially with extra help; meetings with each shift with follow-up emails to summarize information; it's a challenge; consistency is a bad word with our staff; there are a lot of inconsistencies but we are not horribly bad; unit cross-over meetings; things are different from supervisor to supervisor and shift to shift; I follow the lead with whoever it is I'm working with and we talk before each shift.

12. If a youth disagrees with the way a rule or discipline is implemented against them, how are they able to express this?

Various staff gave the following responses: by formal grievance; youth can tell a staff member; they can file a grievance; they are very aware of the process, it is emphasized in the intake process; copies are always available; youth will approach a staff member and then can fill out a grievance form; they should be informed at intake and by a peer mentor; we can always sit down and talk with a youth.

13. Are you aware that the Juvenile Justice Commission reviews the grievances and incident reports on a monthly basis?

All of the staff interviewed were aware.

14. Do you feel supported in your role by your supervisors and administration?

Various staff gave the following responses: most of the time; the superintendent and assistant superintendent do their job for the most part; I will go to the chief probation officer if I need to; I believe I do; my supervisor is excellent, we meet at least once a month; I've received more negative feedback than positive feedback; my anger has gotten in my way with management; I feel the administration has been responsive but not supportive; I don't feel like I could be promoted right now based on how my medical situation was addressed; absolutely; I have received good feedback and coaching.

15. Do you feel valued in your role and/or receive feedback about your job performance?

Various staff gave the following responses: I wouldn't say I feel valued; never had a performance evaluation or a meeting with a supervisor; I receive a yearly performance evaluation; I receive feedback such as I'm doing a good job; yes I feel supported; I definitely feel valued and supported; definitely, we always discuss what we are working toward; I don't have too much contact with my supervisor; I keep things professional; I don't have a great relationship with my supervisors and my value lies with the youth and my partners.

16. Any other final comments?

Various staff gave the following responses: we shouldn't have to resolve conflicts on our own; I'm concerned about being blackballed for sharing my concerns; there should be closure, I am not the only person who has conflicts with other staff members; there are no memos following supervisors meetings to summarize information - that should come out within three days; communications across shifts could be improved. It's documented in a log book but shifts could improve on crossing over; I enjoy working here; I really do enjoy working here; I plan to be here for the long haul and I don't want another job.

JUVENILE HALL PHYSICAL INSPECTION REPORT

The grounds outside the facility are maintained by the County of Napa. The grass was mowed; there was no garbage of any kind on the grounds, and the general condition of the exterior of the building looks good. The sports equipment is in fair condition and there appears to be plenty of recreational equipment including volleyballs, basketballs, games, etc.

The cleaning fluids and chemicals are all labeled and safely locked in place, stored in a room with a locked door.

Hallways were clear, sleeping rooms clean and tidy with both a mattress with a built in pillow in addition to another pillow. There was no graffiti present in Merit and the lighting was adequate.

Linens are changed weekly, towels changed daily, new blankets are distributed monthly and more are given upon request. The thermostat is all centralized from the downtown county building.

Professionals and volunteers from the community come into the hall to provide; substance abuse counseling, tutoring, pet therapy, life skill classes, spiritual counseling, etc. In addition, several of the Juvenile Hall staff facilitates cognitive behavioral groups as well.

Every youth upon entering Juvenile Hall is assigned a Juvenile Hall Counselor who meets with them weekly. In addition, they write up a behavior support plan with the youth every 2 weeks.

Napa Juvenile Hall attempts to individualize rewards and consequences. Typically, staff uses a behavior modification point system, whereby youth can earn points and privileges with good behavior and cannot earn maximum points for negative behavior. Other interventions include, role modeling, non-verbal and verbal cues, time outs, early bed, special program, failure to earn points, etc. The staff's last resort after exhausting other options would be hands on restraint.

Youth are encouraged to resolve their own conflicts with staff acting as facilitators. If a youth has a grievance or complaint, there are forms posted on the wall in each unit for them to fill out. The staff review these first, then the supervisor and up the chain of command if not resolved. In addition, the Juvenile Justice Commission reviews these grievances as well as incident reports in our monthly meeting.

Youth are allowed to use the phone to call home, but this must be arranged through their probation officer. Youth can write letters and have free postage. Their mail is not read by staff but monitored in front of the Youth. With confidential correspondence, there is no monitoring.

Parents can visit their child twice a week, in a large room and sit at their own table for privacy. Staff monitors all visits except for lawyers who are meeting with their clients. Youth or parents can refuse the option of visitation. Their probation officer would approve any visits that occur outside of Juvenile Hall or any special visits, (i.e.: girlfriend, sibling, etc).

The Juvenile Hall School is run by Napa County Office of Education and is called Crossroads. The classroom is connected to each unit, Prospect and Merit. There are 2 full time teachers and 1 that is certified in special education. In addition, there are 4 teacher aids. The maximum number of students in each classroom is 25. The only time youth do not go to school is if they have not gone to their detention hearing or have already graduated from High School. The atmosphere in the classroom is very quiet with computers and books and other ample school supplies. The students also are able to decorate the walls of the classroom with their work. The school staff has regular meetings with the Hall staff to assure open communication.

All youth have access to religious services. All youth have access to physical education which includes 1 hour per day, (one being a large muscle exercise). All youth are given an orientation packet when they enter the hall which reviews rules and policies. In addition, staff is available to review the packet with the youth. The orientation packet and grievance forms are available in Spanish as well.

The kitchen was clean with weekly prepared menus and individual food allergies posted. The youth have 20 minutes to eat once the last youth is seated and can begin conversing once everyone has their food. The servings appear ample, nutritious and appetizing. Staff monitors the youth at all times. Some youth are allowed to work in the kitchen with supervision as part of a culinary class. All chemicals are stored behind locked doors.

Youth are allowed to shower once a day and staff supervise by being able to only see the youth's ankles and head. The condition of the clothing was in good shape and very organized. Youth are provided with personal hygiene accessories, such as soap, deodorant, shampoo, toothpaste etc.

All youth have access to medical and mental health services. There is a nurse available on site seven days a week for 6 hours a day. The Psychiatrist hired through CFMG is available by teleconferencing and is on call 24 hrs, 7 days a week. Youth fill out a written request to access these services. The mission of Juvenile Hall is to ensure safety and security of youth while providing positive social programming to enable youth to make better choices while being accountable and taking responsibility. The Juvenile Hall staff hopes that the youth do not return to Juvenile Hall and have learned more pro-social skills.

Commissioners Inspection of the Kitchen:

The kitchen was clean with weekly prepared menus and individual food allergies posted. The youth have 20 minutes to eat once the last ward is seated and can begin conversing once every one has their food. The servings appear ample, nutritious and appetizing. Staff monitors the youth at all times. Some youth are allowed to work in the kitchen with supervision for a culinary class. All chemicals are stored and locked.

Recommendations: None

Youth Interviews on Meals, Nutrition, Ample Servings, Additional Findings, and Recommendation:

Question #25: Describe the food and nutrition

Finding 25 the youths felt that the food was nutritious, appetizing, good, fair, healthy and great.

Recommendations: None

Question #26: Are servings ample and appetizing?

Finding #26 the youths felt that the meals were amply served and are appetizing.

Recommendations: None

Question #27: Do you have enough time to eat?

Finding #27 the youths feel they have enough time to eat.

Recommendations: None

Commissioners Inspection on the Personal Appearance of Minors:

The inspection found that the youths clothing was appropriate for the weather and their clothing was clean. The youths had access to personal hygiene accessories such as shampoo, toothpaste, toothbrushes, deodorants, feminine products, and hairbrushes.

Recommendations: None

Commissioners Inspection Regarding Visits:

The youths are allowed two (2) one hour visits a week, limited to parents and grandparents. Other members of the family have to be approved and arranged by Probation. There is plenty of space for the visits and flexibility in range of visiting hours. The visits are supervised; visits are not private unless previously arranged. Not all the youth have visits.

Recommendations: None

Commissioners Inspection regarding the Orientation for the Minors:

The youths are given rules and procedures at intake. Rules and Grievance Procedures are also posted in both English and Spanish in each unit. Several youths indicated that they were not aware of the grievance procedures.

Recommendation: None.

Commissioners Inspection on the Interior Condition of Juvenile Hall:

The general condition of the interior of the Juvenile Hall (paint, floors, drains, plumbing, fixtures, air vents, and windows) is good. The hallways were clear, and the doors were not propped open. Everything looked clean.

Recommendation: None

Commissioners Inspection on the Exterior Condition of Juvenile Hall:

The general conditions of the exterior of the Juvenile Hall (paint, roof, drains/gutters, etc.) are good.

Recommendation: None

Program:

The youths are required to clean their rooms, observe personal hygiene and good table manners.

Staff provides positive reinforcement for good behavior. The staff models good behavior and lead by example. The staff deal with power and control struggles through mediation, conflict resolution and motivational interviews; staff works with the youth to encourage the development of socially acceptable behaviors and better interaction in the community through encouraging behavior modification and attendance at various classes that are offered. The mission of the Juvenile Hall is to keep the youth healthy and safe throughout custody with good care and control.

The youths have one (1) hour of exercise daily and one (1) hour of recreation time daily.

Most of the programs in the Hall are provided by volunteer organizations. Substance abuse counseling is recommended by Probation and provided by the Wolfe Center. A Victim Awareness class is taught by staff. Anger Replacement Therapy (ART) and Thinking for Changes covers Gang Awareness and Youth at Risk and GirlsqCircle covers Sexual Harassment and these classes are provided by Planned Parenthood.

Discipline of the Youth:

Behavior modification is the type of discipline used. The youths receive and lose points according to their behavior. The youths' points determine the amount of time they can spend out of their rooms. Time outs, meals in rooms and writing papers on their bad behavior are methods used to encourage behavior modification. Interventions range from verbal counseling, room time and assigning essays to hands-on management without restraints to management of assaultive behavior with restraints. Conflict resolution through meeting and talking with the youth is practiced. Grievances are read; bi-weekly statistics are recorded, and staff grievances are sent to their supervisor.

Correspondence:

The youth can call their parents and talk for five (5) minutes. Postage is free; outgoing mail is normally not read. In-coming mail is opened and checked for contraband but not read. Inappropriate mail and confidential correspondence, which is not touched, is delivered to Probation.

Conclusions and Acknowledgments:

We find the Juvenile Hall Facility in compliance with Title 15 and 24 requirements for the year 2014.

This Commission commends the Napa County Chief Probation Officer, Napa County Juvenile Hall Superintendent, Juvenile Hall Management, Juvenile Hall Staff Officers, and Juvenile Hall Personnel for their courtesy, respect, and concern during the 2014 Juvenile Hall Inspection.

For their help this Commission wishes to give special recognition and acknowledgement to Superintendent Christopher Howard, Assistant Superintendent Alexander J. Alarcon for their skillful proficient capabilities during the 2014 Juvenile Hall Inspection.

Thank you to the Commissioners of the Juvenile Justice Commission for their professionalism, efficiency, concern, and interest during the 2014 Juvenile Hall Inspection.

Members of the 2014 Inspection Team were commissioners: Jean McCollum Vice-Chair and Pat Wells Chairperson and Commissioners Jennifer Muhlner, Amanda Bevins, Sam Reyes, Mike Coughlin, Sam Joens, Pam Hargrove, Pedro Betancourt, Anna Ventura, Stephanie Solberg and Randi Storm.